

**Book your journey
today by calling our
friendly team on
01892 832447**

Out and About is a service delivered by local charity Compaid, with funding from the National Lottery Community Fund

Compaid is proud to hold a Quality Mark from the Community Transport Association



Compaid
Removing barriers Improving lives

Registered office Unit 1 Eastlands,
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Registered charity number 1064160

www.compaid.org.uk

Out and About in Tunbridge Wells



**If you are without your own car
and can't use public transport,
give us a call.**

**Our Dial a Ride service can
help you make journeys across
the Borough of Tunbridge
Wells in comfort and safety.**

Supported by



**Launching
January 2022**

What is the Out and About service?

Out and About is a flexible Dial-a-Ride service that takes you directly from your home to anywhere in the Borough of Tunbridge Wells. The service is run with a wheelchair accessible vehicle and our experienced driver will give you all the assistance you need.

Who can use it?

The service is open to those without their own private car, and who find public transport difficult. This might be because of your age, your disability or medical condition, or because you live in an isolated part of the borough far from regular bus routes.

You can travel with up to three other friends or family members on the same journey. The vehicle has space for one passenger to travel in a wheelchair.

Where and when can I travel?

Our driver will pick you up from your home in Tunbridge Wells borough and will take you to anywhere else in the borough, including a return trip when required, Monday to Friday between 9.30am and 4.00pm. The service does not run on weekends or Bank Holidays.

How much does the service cost?

Each single journey costs £1.80 , covering the first two miles, with additional miles charged at 90p per mile. If you require a return journey, this will be charged separately. Up to four people can travel together at no extra charge. Our driver may be able to wait for short visits, at a charge of £2 per 30 minutes. The full cost of your journey will be confirmed when you make your booking.

How do I book my journey?

You need to phone our booking team with your journey details. Call **01892 832447** between 9.00am and 4.00pm Monday to Friday.

You can book up to seven days in advance of your journey, and even earlier if you have a confirmed hospital appointment. We'll confirm what time our driver will pick you up, and whether you require a return journey on the same day.

Our booking office is closed at weekends and on Bank Holidays.